

How to Refer a Participant

Golden Path Support Services — Registered NDIS Provider · Reg. Ref 4-LVDY8Y4

A simple, fast referral pathway for LACs, Support Coordinators, plan managers and families across the Central Coast, Lake Macquarie and Newcastle.

1. Who we support

NDIS participants (self, plan and NDIA-managed) across all age groups. We accept referrals for Support Coordination, Daily Living, Community Participation, Capacity Building, Transport, Psychosocial Recovery Coaching, Personal Care and SLES.

2. What we need from you

- Participant name, date of birth and NDIS number
- Current plan dates and management type (self / plan / NDIA)
- Primary goals from the plan
- Suburb and preferred contact method
- Any safety, behavioural or clinical considerations
- Consent to share information (verbal is fine to start)

3. How to send it

Pick whichever is easiest:

- Phone: 0430 082 367 (Mon–Fri 8am–6pm)
- Email: hello@goldenpathsupportservices.com
- Online form: goldenpathsupportservices.com/refer
- In person: 91 Buff Point Avenue, Buff Point NSW 2262

4. What happens next

Within 24 hours	We acknowledge the referral and confirm capacity.
Within 3 business days	Free intake call with the participant and/or nominee.
Within 7 business days	Service agreement signed, support worker matched, first shift booked.

5. Why coordinators choose Golden Path

- Local Central Coast team — no FIFO support workers
- Same-week onboarding for urgent referrals
- Transparent NDIS pricing — we charge at NDIA price guide rates

- Police-checked, NDIS-screened, WWCC-cleared team
- Direct line to the founder for complex cases

Questions? Call 0430 082 367 or email hello@goldenpathsupportservices.com

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